



Dear Clash Gamers,

Clash eSports Center and OWA continue to implement and enforce best practices and recommendations set forth by health officials due to COVID-19. For the health and safety of our Guests and Team Members, the following guidelines and protocols apply to all persons visiting OWA and all entities located on the resort property, including Clash eSports Center.

- **Face coverings ARE REQUIRED for Guests** when visiting Clash eSports Center or any indoor business on OWA's resort property. When visiting Clash eSports Center Guest must wear face coverings upon entering the facility, enjoying common areas, or at shared entertainment spaces. Guests are not required to wear face coverings when seated at individual game centers as social distancing practices are enforced.
- **Social distancing is required** at Clash eSports Center, and while visiting OWA's property, for groups not in the same travel party. This practice will be noted by the help of Team Members or signage.
- Guests are welcome to **bring their own gaming equipment** to play inside Clash eSports Center, if compatible with existing PCs and consoles.
- Businesses on the OWA Resort, including Clash eSports Center, are required to maintain **no more than 50% occupancy levels** at all times.
- Please refrain from visiting OWA Theater if you are experiencing any COVID-19 symptoms or believe you could have been exposed in the last 14 days.

Clash eSports Center and OWA continues to practice the following enhanced operational health and safety measures.

- **Increased cleaning and disinfecting** will occur for all high-touch areas in Clash eSports Center and throughout OWA's entire property.
- **Additional hand sanitizing stations** have been installed throughout OWA's property.
- **Signage** has been added throughout Clash eSports Center and OWA to assist Guests as they responsibly move throughout the property. Ground markings have been added to help promote proper physical distancing when queuing is needed at a location.
- **Touch-free payments** (or cashless) are preferred method of currency in locations where applicable.
- **Partitions** are encouraged at all locations with face-to-face payment transactions.

These protocols are subject to change with the guidelines set forth by health officials and their recommended practices. We have taken enhanced health and safety measures – for you, our other Guests and Team Members. You must follow all posted instructions while visiting Clash eSports Center and OWA.

COVID-19 is an extremely contagious disease that may lead to severe illness and death. An inherent risk of exposure to COVID-19 exists in any public place where people are present. While these protocols are intended to mitigate some COVID-19 risks, there is no way to eliminate the risk entirely. By visiting OWA you voluntarily assume all risks related to exposure to COVID-19. OWA Management reserves the right to eject any Guest if in the management's opinion, the Guest may post a risk to the safety of other Guests and/or affect their enjoyment within OWA's property.